Return Material Authorization (RMA) Request for Credit

| Date: | | | | | |
|-----------------------------|--------|-----|-------------------|------|--|
| Customer Name: | | | | | |
| Address: | | | | | |
| City: | | | State/Prov: | | |
| Zip/PC: | | | | | |
| email: | | | Ph: | | |
| | Book # | Qty | Reason for Return | INV# | |
| Shipping | | | | | |
| Instructions: | | | | | |
| 1. When returning an | | | | | |
| item, pack it securely in a | | | | | |
| sturdy box. | | | | | |
| , | | | | | |
| 2. be sure to include the | | | | | |
| RMA form with your | | | | | |
| return to ensure proper | | | | | |
| credit is given. | | | | | |
| | | | | | |
| 3. | | | | | |
| Returns should be | | | | | |
| directed to: | | | | | |
| F+W Media - Consumer | | | | | |
| Books | | | | | |
| c/o Aero Fulfillment | | | | | |
| Services | | | | | |
| 6023 Union Centre Blvd. | | | | | |
| Fairfield, OH 45014 | 1 | | | | |
| | | | | | |

Thank you for completing this form. Please provide as detailed information as possible so that we may process your RMA request promptly.